

Travis County MUD 11
100 Congress Ave Ste 1300
Austin, TX 78701

TO: Travis County MUD 11
FROM: Dallas Worth
DATE: 04/20/2025
SUBJECT: Information Regarding the Texas Commission on Environmental Quality (TCEQ) Notice

Dear Customers,

You are receiving this letter because Travis County MUD 11 received notice from the Texas Commission on Environmental Quality (TCEQ) concerning trihalomethanes (TTHM) in the water system. Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matters in the water.

The Texas Commission on Environmental Quality (TCEQ) has notified Travis County MUD 11 TX2270379 that the drinking water from Lakeway MUD being supplied to customers in Travis County MUD 11 had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established that TTHM levels above the MCL based on locational running annual average (LRAA), are a health concern. The LRAA was exceeded in 1Q2026

Streets included in this area that was affected by these samples are Bisset Ct, Salinas Cv, Blue Clearing Way, Maxwell Way, Antigua Way, Bonaire Ct, Aguja Ct, Rocky Coast Dr, Curacao Ct, Feritti Dr, Stone Shadow Cv, Canyon Turn Trl, Rough Hollow Cv, Marina View Ct, Marina View Way, Cascading Water Pl, Yacht Club Cv, Tumbling Stream Cv, Martinique Pass, St. Lucia Cv, Aruba Ct, Largo Cv, Barbuda Dr, Caicos Cv, and Lucayan Cv.

What are we doing about it:

Portions of Travis County MUD 11 receives its water from Lakeway MUD. Crossroads will coordinate with Lakeway MUD to provide in-house monitoring of total trihalomethanes (TTHMs). Pretreatment processes at the water treatment facility will be evaluated and implemented as necessary to ensure that the drinking water delivered to Travis County MUD 11 is within the applicable regulatory MCL's.

In addition, Crossroads is conducting routine flushing of all dead-end mains on a twice-monthly basis to mitigate TTHM formation associated with low water turnover rates. Crossroads will also coordinate with a third-party testing firm to monitor TTHM levels on a regular basis in addition to the required quarterly testing requirements.

Maximum Contaminant Level Violation – TTHM

The Texas Commission on Environmental Quality (TCEQ) has notified the Travis County MUD 11 TX2270379 that the drinking water being supplied to customers had exceeded the Maximum Contaminant Level (MCL) for total trihalomethanes. The U.S. Environmental Protection Agency (U.S. EPA) has established the MCL for total trihalomethanes to be 0.080 milligrams per liter (mg/L) based on locational running annual average (LRAA), and has determined that it is a health concern at levels above the MCL. Analysis of drinking water in your community for total trihalomethanes indicates a compliance value in quarter one 2026 of 0.088 mg/L for DBP2-01.

Trihalomethanes are a group of volatile organic compounds that are formed when chlorine, added to the water during the treatment process for disinfection, reacts with naturally-occurring organic matter in the water.

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidney, or central nervous systems, and may have an increased risk of getting cancer.

You do not need to use an alternative water supply. However, if you have health concerns, you may want to talk to your doctor to get more information about how this may affect you.

We are taking the following actions to address this issue:

Crossroads has spoken with the wholesale water provider about these elevated numbers coming into the system. Crossroads has also doubled the monthly flushing and are reviewing the frequency of third-party testing at the entry points to aid in water quality monitoring.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Thank you,

Dallas Worth
Utility Manager for Travis County MUD 11
512-246-5918
dworth@crossroadsus.com

Posted/Delivered on: 05/07/2026